Evosys
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ORACLE | Partner

London Borough of Croydon collaborate with Evosys for single source of solution under one umbrella for ERP, SCM, HCM, EPM, PaaS processes using Oracle Cloud solution

Croydon has been using heterogeneous systems to manage their HR and Payroll processes. Croydon partnered with Evosys to move back office operation into an automation. With this implementation, they are moving to a unified back office system for better reporting and processes standardization.

About London Borough of Croydon

Croydon Council is a leading local government authority in Greater London providing an extensive range of public services to its citizens. These services include education, business services, benefits and council tax, leisure and parking, rubbish and recycling, social and adult care, housing, and planning & building control.

HEADQUARTERS

UK

EMPLOYEES

3800+

INDUSTRY

Public Sector

SOLUTION IMPLEMENTED IN COUNTRIES

1

CLIENT REVENUE (FY18-19)

90 Million Pound

Solution Employed

- Oracle Human Capital Management Base Cloud Service
- Oracle Payroll Cloud Service
- Oracle Goal Management Cloud Service
- Oracle Learning Cloud Service
- Oracle Performance Management Cloud Service
- Oracle Talent Review and Succession Management Cloud Service
- Oracle Time and Labor Cloud Service
- Oracle Workforce Compensation Cloud Service
- Oracle Talent Acquisition Cloud Service
- Oracle Taleo Scheduling Cloud Service
- Oracle Career Development Cloud Service
- Oracle Employee Wellness Cloud Service
- Oracle Financials Cloud Service
- Oracle Financial Reporting Compliance Cloud Service
- Oracle Expenses Cloud Service
- Oracle Accounting Hub Reporting Cloud Service
- Oracle Advanced Collections Cloud Service
- Oracle Automated Invoice Processing Cloud Service
- Oracle WebCenter Forms Recognition Cloud Service
- Oracle Advanced Financial Controls Cloud Service
- Oracle Procurement Cloud Service
- Oracle Purchasing Cloud Service
- Oracle Supplier Portal Cloud Service
- Oracle Sourcing Cloud Service
- Oracle Procurement Contracts Cloud Service
- Oracle Self Service Procurement Cloud Service
- Oracle Project Portfolio Management Cloud Service
- Oracle Project Financials Cloud Service
- Oracle Project Management Cloud Service
- Oracle Project Resource Management Cloud Service
- Oracle Enterprise Planning and Budgeting Cloud Service

Business Pain Points

- The original business for the main project was in response to the serious and significant financial pressure which the authority was under, it needed to find a way of utilising technology to improve the efficiency of the processes it operated in, delivery services to the community in a more digital way, providing better reporting information internally and being able to measure impact and response rates across the complicated estate it manages.

- Over a period of time, it felt that as an authority, it had lacked strategic decision making, with services making their own investment. This led to a situation where the IT environment has become extremely complicated, expensive to maintain and develop, wasn't joined up and wasn't providing value to the council or the citizens they serve.

- The revised solution would need to reduce the organisation-wide overhead, remove the poor data quality which hampered the council in making decisions and remove the issues around the lack of reporting & KPIs across the council.

- This was an incremental service improvement that would touch every internal department, revolutionise the approach to service delivery, improve transparency across the council and drive a conversation around investment based on factual data.

- As with all large scale projects, the council purchased an initial set of modules to cover the core services from Oracle, and then working with Evosys, it evaluated carefully any additional modules in terms of value to the whole community, impact on the project for cost, time, risk and benefit before making any decisions.

Business Benefits

- Evosys' experience and credentials in the Oracle Cloud market, globally, provided a safe pair of hands to the council, to ensure that the investment they made was shown through into the key metrics they tracked.

- Evosys' iterative, incremental and agile implementation methodology of fast delivery and cost provided an effective solution. The strong collaboration between Evosys and Oracle's LG Sales team helped to drive forward real value for the client.

- The strong understanding of One Oracle Authority for data and reports was major culture internally for the council, but one which grew as people began to recognise the benefit of the approach. The more the user community backed the approach, the stronger this ethos became and the more value the solution could add.

Project Start Date:

- 01-sep-2019

Go-Live Date:

- 31-Aug-2021